



# Fiscal Year 2020 Quality Improvement Awards

**Technical Assistance Webinar** 

September 3, 2020

**Bureau of Primary Health Care (BPHC) Health Resources and Services Administration (HRSA)** 

Vision: Healthy Communities, Healthy People



### **Session Overview**

# Ш

- Opening remarks
- Purpose and impact of the Health Center
   Program and Quality Improvement Awards (QIA)
- Summary of Fiscal Year (FY) 2020 QIA
- FY2020 QIA eligibility and award criteria
- Review Terms of the Award



# Overview of Health Center Program Goals and Quality Improvement Awards

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Director, Data and Evaluation Division
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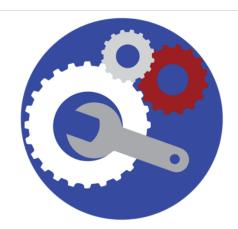


# **Program Strategic Goals**





Advance Quality and Impact



Optimize Operations

Health Center Program Mission: Improve the health of the nation's underserved communities and vulnerable populations





# **Health Center Program Growth**

### Number of **health centers**

2017: **1,373** 

2018: **1,362** 

2019: **1,385** 

- Access to care
- Comprehensive service delivery
- Quality of Care

**Patients** 



The patient population has increased by 5%, from 28.4 million to 29.8 million.

The number of delivery sites increased by 9%, from 11,744 to 12,785.





The total full time equivalents (FTEs) increased by nearly 13%, adding over 29,000 FTE positions and supporting 252,868 clinical and support staff.





# Purpose and Impact of Quality Improvement Awards

Recognize health centers delivering affordable, accessible, quality, and costeffective primary health care services

Further strengthen quality improvement activities and expand quality primary health care service delivery

Increase access to quality health services, achieve health equity, and enhance population health

Improve the breadth of services, modernization, efficiency, and overall value of primary health care delivered by health centers







# Review of FY2020 Quality Improvement Awards (QIA)

Molly Pelzer Joshua Bolton

Management Analyst Statistician

Data and Evaluation Division

Data and Evaluation Division

Office of Quality Improvement Office of Quality Improvement



# FY2020 QIA Eligibility and Award Criteria

### **Health Center:**

- Used an electronic health record (EHR) system to report on all clinical quality measures (CQMs) on the universe of patients served by the health center
- Submitted a complete and on-time 2019 Uniform Data System (UDS) report
  - Health centers that did not submit a UDS Report are not eligible for PCMH award
- Not considered for QIA if their H80 grant was discontinued or relinquished
- Determined to be ineligible at the time of the funding decision based on status of progressive action (PA) conditions





# **Quality Improvement Award Categories and Badges**

Quality



Disparities Reducer



**Access** 



Health Information Technology



Value



Patient-Centered Medical Home

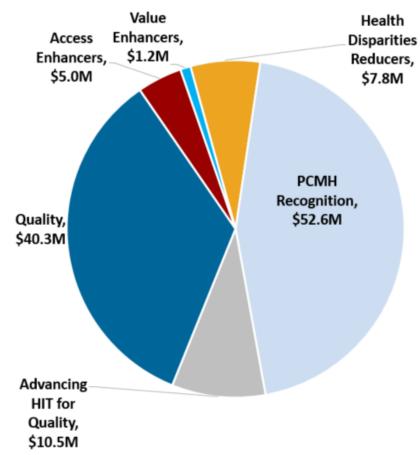




# **Quality Improvement Awards: Over \$117 Million**

Award Category	Number of Health Centers	Award Amount
Clinical Quality Improvers	734	\$17,998,373
Health Center Quality Leaders	384	\$18,632,918
National Quality Leaders	65	\$3,655,440
Access Enhancers	341	\$5,048,500
Value Enhancers	38	\$1,173,000
Health Disparities Reducers	303	\$7,807,350
Advancing Health Information Technology for Quality	1,246	\$10,520,350
Achieving PCMH Recognition	1,071	\$52,645,000

#### **Award Amounts by Category**



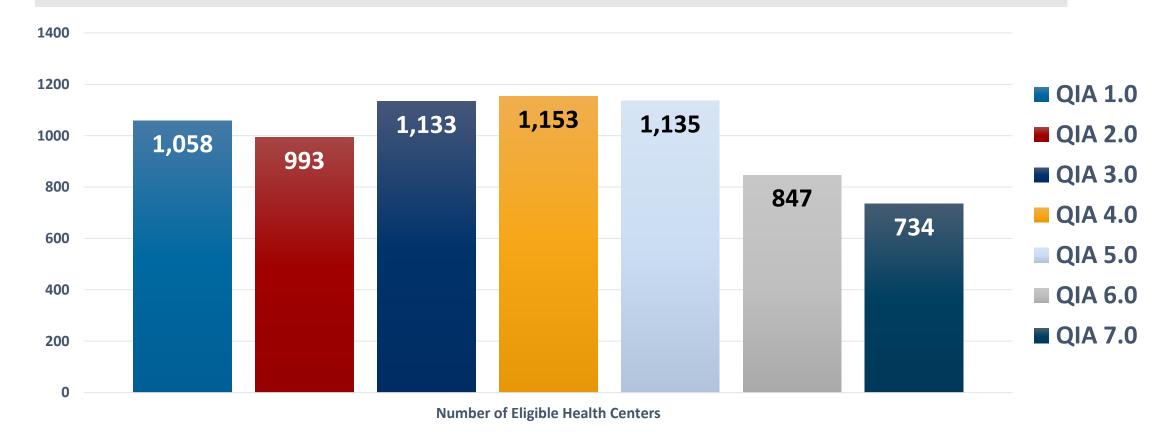




# **Award Subcategory: Clinical Quality Improvers**

### **Criteria and Payout**

### 52% (734) of all health centers received a Clinical Quality Improvers Award





Demonstrated at least a 15% improvement on any CQM from 2018/QIA 6.0 to 2019/QIA 7.0. Base award of \$3,162.50 per CQM improved and \$1.00 per patient bonus.

No badge is provided for this award.



# **Award Subcategory: Health Center Quality Leaders Gold, Silver, Bronze Criteria and Payout**

# Based on Adjusted Quartile Rankings of the top 30% of health centers:

Quartile rankings account for differences that influence clinical performance such as percent of patients that are uninsured, minority, special populations, and EHR status.

See the <u>Health Center Adjusted Quartile</u> <u>Ranking Frequently Asked Question</u> for more information.

### **Top 10% of Health Centers**

- Base Award of \$28,750
- Per Patient Bonus of \$1.00

#### **Second 10% of Health Centers**

- Base Award of \$23,000
- Per Patient Bonus of \$1.00

#### **Third 10% of Health Centers**

- Base Award of \$17,250
- Per Patient Bonus of \$1.00









# **Award Subcategory: National Quality Leaders**

## **Behavioral Health Criteria and Payout**

Awarded to the top 1-2% of health centers meeting/exceeding national benchmarks

- Base award of \$28,750
- Per patient bonus of \$1.00



 Depression screening and follow-up ≥75.9%

and

 Screening, Brief Intervention, and Referral to Treatment (SBIRT) ≥ 5%

and

 Medication-Assisted Treatment (MAT) patients ≥ 10% increase from 2018

and

At least 70 MAT patients





# **Award Subcategory: National Quality Leaders Diabetes Health Criteria and Payout**

Awarded to the top 1-2% of health centers meeting/exceeding national benchmarks

- Base award of \$28,750
- Per patient bonus of \$1.00



 Uncontrolled diabetes (HbA1c > 9%) ≤ 16.20%

and

 Body Mass Index (BMI) screening and follow-Up Plan ≥ 72.43

and

 Weight assessment and counseling for nutrition and physical activity for children and adolescents ≥ 71.21%





# **Award Subcategory: National Quality Leaders Heart Health Criteria and Payout**

Awarded to the top 1-2% of health centers meeting/exceeding national benchmarks

- Base award of \$28,750
- Per patient bonus of \$1.00



 Tobacco use screening and cessation intervention ≥ 80%

and

- Hypertension control ≥ 80%
   and
- Ischemic vascular disease
   (IVD): Use of aspirin or another antiplatelet ≥ 80%





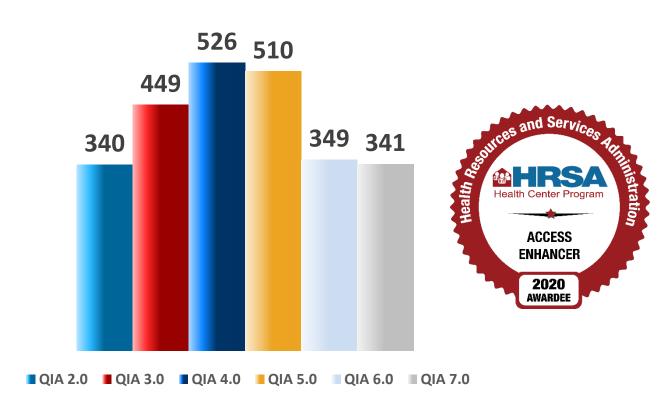
# **Award Category: Access Enhancers**

### **Criteria**

# Increased access to comprehensive primary health care services:

- Must qualify for one "Quality" Award
- Made at least 5% increase in total patients served from 2018 to 2019
- Demonstrated a 5% patient increase in at least one of the comprehensive service categories:
  - Mental Health
  - Substance Use Disorder
  - Vision
  - Dental
  - Enabling Services

# 25% (341) of all health centers received an Access Enhancers Award







# **Award Category: Access Enhancers**

### **Payout**

# Increased access to comprehensive primary health care services:

- Must qualify for one "Quality" Award
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  - Substance Use Disorder
  - Vision
  - Dental
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# 25% (341) of all health centers received an Access Enhancers Award

Number of Comprehensive Services Increased	Award Amount
5	\$46,000
4	\$34,500
3	\$23,000
2	\$11,500
1	\$5,750



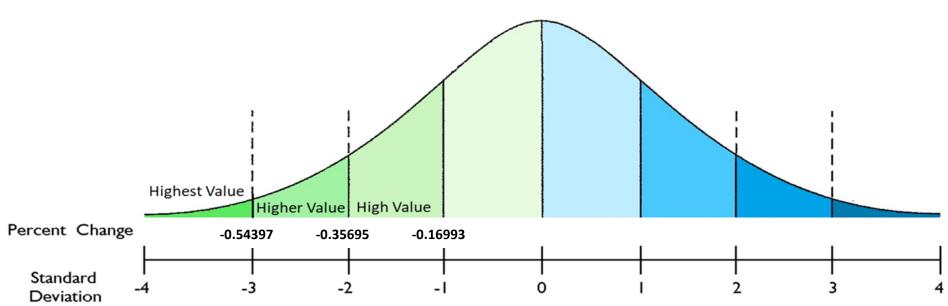




# **Award Category: Value Enhancers Criteria**

### **Health centers providing cost-efficient care:**

- Must qualify for a Quality award and an Access Enhancer Award
- Between 2018 and 2019, these health centers performed better than the national average\*, while increasing health care quality and comprehensive access







VALUE ENHANCER

2020





# **Award Category: Value Enhancers**

### **Payout**



# Health centers providing cost-efficient care:

- Must qualify for a Quality award and an Access Enhancer Award
- Between 2018 and 2019, these health centers performed better than the national average\*, while increasing health care quality and comprehensive access

Value Category	Award Amount
Highest Value	\$51,750
Higher Value	\$40,250
High Value	\$28,750





# **Award Category: Health Disparities Reducers Criteria**

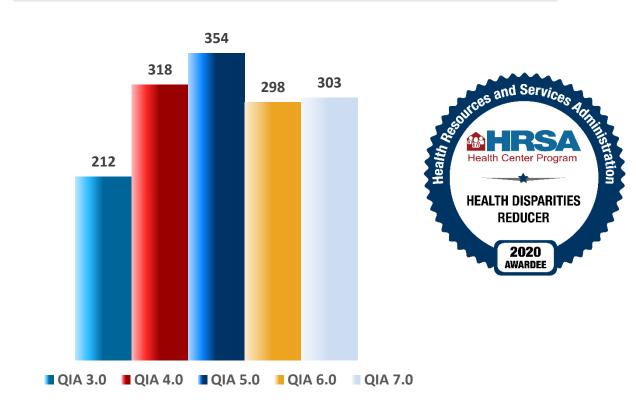
# Demonstrated improvement in clinical outcomes across racial/ethnic groups:

- Must be eligible for an Access Enhancer award
- Clinical quality measures included:
  - ✓ Low Birth Weight
  - ✓ Hypertension Control
  - ✓ Diabetes Control

#### Tiers:

- Each race/ethnic group that met or exceeded Healthy People (HP) 2020 goal
- 2. Each race/ethnic group that made at least a 10% improvement closer to the HP 2020 goal from 2018 to 2019

# 22% (303) of all health centers received a Health Disparities Reducer Award





# **Award Category: Health Disparities Reducers**

## **Payout**

Number of Racial/Ethnic Groups Meeting Goals	Tier 1: HP2020 Base Award Amount	Tier 2: Demonstrated 10% Improvement Base Award Amount
7	\$60,375	\$57,500
6	\$51,750	\$48,300
5	\$43,125	\$39,100
4	\$34,500	\$29,900
3	\$25,875	\$20,700
2	\$17,250	\$11,500
1	\$8,625	\$2,300







# **Award Category: Advancing HIT for Quality Criteria**



90% (1,246) of all health centers received an Advancing HIT for Quality Award

Award winners provided at least any 3 of the 4 HIT services:

- e-Prescriptions
- Clinical Decision Support
- Health Information Exchange
- Health IT Patient Engagement

### AND/OR

Telehealth Service

### AND/OR

Social Risk Screening

27% (375) of all health centers received an Advancing HIT for Quality badge

Badge recipients provided all elements below:

- e-Prescriptions
- Clinical Decision Support
- Health Information Exchange
- Health IT Patient Engagement
- Telehealth Service
- Social Risk Screening





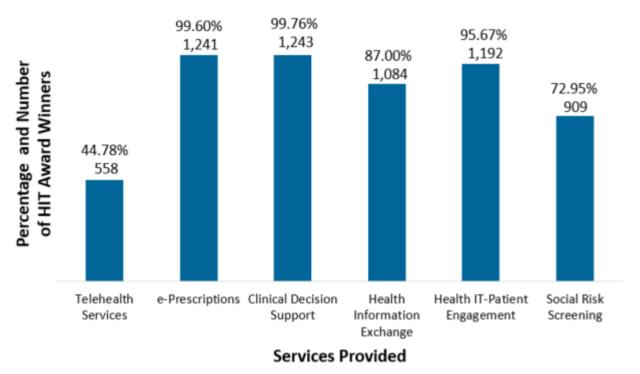
# **Award Category: Advancing HIT for Quality**

### **Payout**



Award Tier Criteria	Award
At least 4 Health Information Technology services	\$5,750
At least 3 Health Information Technology services	\$4,600
Health center provides telehealth service	\$2,500
Health center provides Social Risk Screening	\$2,500

# Demonstrated leadership in providing telehealth, social risk, and HIT services







# Patient-Centered Medical Home Recognition

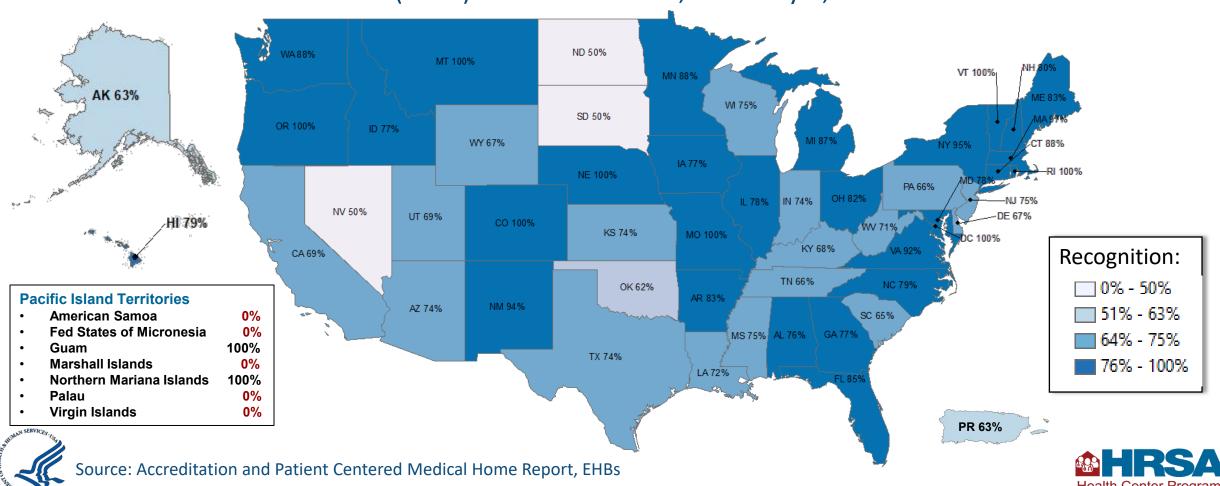
Jannette E. Dupuy, PhD, MS
Team Lead, Accreditation and Patient Centered Medical Home
Quality Division
Office of Quality Improvement



### **Patient-Centered Medical Home**

### National Patient-Centered Medical Home (PCMH) Recognition in Health Centers

78% (1079) of health centers, as of July 1, 2020



## Value-Based Care and PCMH



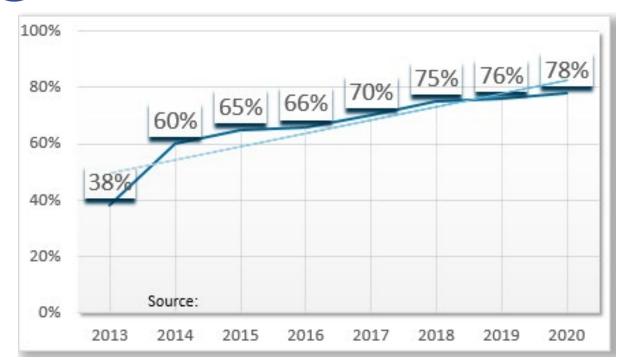
PCMH transformation is critical to advance value-based care systems



Source: Journal of Primary Care and Community Health



#PCMH Health Centers from 38% in 2013 to 78% in 2020



Source: HRSA Accreditation and Patient-Centered Medical Home Report, 2013-2019



Submit your **Notice of Intent (NOI)** in EHB to seek participation in the HRSA Accreditation and PCMH Initiative <a href="https://bphc.hrsa.gov/qualityimprovement/clinicalquality/accreditation-pcmh/index.html">https://bphc.hrsa.gov/qualityimprovement/clinicalquality/accreditation-pcmh/index.html</a>



# Overview of Award Terms and Conditions

Jennifer Williams Clarke, MPH
Office of Policy and Program Development

**Elvera Messina Office of Federal Assistance Management** 





## **Term on Notice of Award**

### **Notice of Award:**

The purpose of the Fiscal Year (FY) 2020 Health Center Quality Improvement (QI) one-time grant supplement, as authorized by Section 330 of the Public Health Service Act (42 U.S.C. 254b (d), as amended), is to support health centers that displayed high levels of clinical quality measure performance in Calendar Year 2019 Uniform Data System reporting to continue to strengthen quality improvement activities, including maintaining or achieving patient centered medical home recognition.





# **Reporting Requirement**

New in FY 2020: Reporting Requirement Term:

FY 2020 QIA Reporting Term - You will be required to submit a final report into the HRSA Electronic Handbooks. The final report will describe the activities implemented using the FY 2020 Quality Improvement Award funding to support your health center's efforts to continue to strengthen quality improvement activities, including maintaining or achieving patient centered medical home recognition. Further details about the specific reporting requirement will be provided through separate guidance.





# **Examples of Activities**

Develop and improve health center QI systems and infrastructure	Develop and improve care delivery systems
Training staff	Purchasing supplies to support care coordination, case management, medication management
Enhance HIT, EHR, and data systems	Lab reporting and tracking
Data analysis	Training and workflow redesign to support team-based care
Implementing targeted QI activities	Clinical integration of services
Purchase of medically accessible clinical equipment	Developing and implementing contracts and formal agreements with other providers
Implementing targeted QI activities (including hiring consultants)	Patient engagement activities





## **Use of Funds**

- The funding should be used within 12 months of receipt to support quality improvement activities and will be available for use through the end of your FY2021 budget period with carry-over request.
- Health centers have flexibility in using the funds to:
  - Develop and improve health center QI systems and infrastructure; and
  - Develop and improve care delivery systems
- Use of funds must be consistent with federal cost principles at 45
   CFR 75





# Use of Funds (cont.)

### The funding may <u>not</u> be used:

- To supplant existing resources.
  - QIA funding must be used for costs that are not otherwise supported by other Health Center Program operational (H80) funding
  - For additional information see <a href="https://www.hrsa.gov/grants/manage-your-grant/financial-management">https://www.hrsa.gov/sites/default/files/hrsa/grants/manage/fmr-guide.pdf</a>
- To support bonuses or other staff incentives
- For construction costs (including minor alterations and renovation and fixed equipment)
- For fundraising, lobbying, incentives (gift cards, food), construction/renovation, facility or land purchases, or vehicle purchases

For additional guidance on the use of funds, please refer to federal cost principles at 45 CFR 75



# **Carry-over**

- Carry-over If QI funding remains unspent at the end of your
   FY 2020 budget period, remaining funds can be carried over into your FY 2021 budget period:
  - Identify amount of un-obligated funds on line 10.h. of the Annual Federal Financial Report (FFR), SF-425
  - Under Expanded Authority indicate carry-over request in the Remarks area on FFR or
  - Between project periods or not eligible for Expanded Authority submit Prior Approval
     Request in EHB to carry-over these funds
  - Consult your Grants Management Specialist for questions





# Congratulations to all FY2020 QIA Recipients!







# NQLs & HCQLs: Find Your Badge and Certificate



### Resources

### **Quality Improvement Awards Webpage**

Includes general information about QIA and FY20 awards

### **UDS Resources Webpage**

Includes the 2020 UDS Manual and archived technical assistance

### **UDS Training Website**

Comprehensive site for UDS training and technical assistance

### **UDS Mapper**

Depicts Health Center Program geography and supports service area analyses

### **Health Center Program Support**

Phone: 877-464-4772 or <u>Email contact form</u>





# **Questions?**





## **Thank You!**

#### **Alek Sripipatana**

Director, Data and Evaluation Division, Office of Quality Improvement

#### **Joshua Bolton**

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